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Employment Opportunity: Retail Sales Associate

Who we are

LivOutside is an outdoor gear retail store and outfitter located in the beautiful Muskoka region. We have been in operation for over 20 years specializing in paddlesports, winter recreation, camping and, of course, cycling. LivOutside is also the parent company of Fat Bikes Canada - a popular online web store frequented by fat bike riders and mountain bike riders alike located across the nation. Over the years, both these shop platforms have been steadily growing and we're now in need of growing our team. We are currently seeking an experienced, friendly and motivated **Retail Sales Associate**.

What you'll do

As a Retail Sales Associate, the responsibilities of this position include, but not limited to, the following:

- Assisting visiting customers and recommend products that best suit their needs and interests and assist with their quick and confident decision-making.
- Completing customer purchases, answering the phone, managing customer orders and keeping an organized log of correspondence future reference and follow-ups.
- Assist with shipping products purchased through either the LivOutside or Fat Bike Canada online web stores.
- Receive incoming product deliveries from suppliers and add them to store inventory database
- Assist with store merchandising and report inventory issues or shortages to store management.
- Maintain familiarization with the latest cycling trends and products related that are most relevant to both LivOutside and Fat Bikes Canada store's offering.

Who you are

Interested in a wide variety of outdoor recreation activities, but particularly passionate about cycling and knowledgeable about mountain bikes, fat bikes and gravel bikes and the equipment associated with these disciplines.

You are a team player and easy to approach and work with. This position will require you to work closely with your fellow colleagues at LivOutside and Fat Bikes Canada.

You are detail-oriented and committed to maintaining an organized, clean work environment and accurate data management.

You have an advanced understanding of modern bicycles and willingness to keep up-to-date with new technologies and trends in all forms of cycling.

Excellent customer service and communication skills are extremely important for this position. You are comfortable establishing a great rapport with new and current customers.

Knowledge of Lightspeed software is an asset or operating an online-based point-of-sale system.

Knowledge and experience in paddle sports and or winter ski equipment is a major asset.

What we are offering

As an employee of LivOutside and Fat Bikes Canada, you will benefit from having access to a wide variety of cycling products and other outdoor gear at a significant discount. Muskoka hosts an amazing network of trail systems and gravel roads to keep you active and in the wilderness outdoors while not at the shop. Your work hours will be relatively flexible as well.

This is a full-time position totaling 40 hours a week, many weekend shifts.

Compensation will be based on level of experience.

Apply Now!

If you are interested, please apply soon. We are looking to fill this position by the end of April - just in time for what's expected to be a busy and exciting cycling season ahead.

Please email your resume to bike@livoutside.ca with 'Sales Associate Position' in the subject line.

You can also hand deliver your resume to the store during our operating hours.

Thank you.